



United Way of Allegheny County

Non-Profit Outsources to Prequel as Part of “Managing for Excellence” Program

The United Way of Allegheny County is a champion of the “Managing for Excellence” program that helps nonprofit agencies achieve their mission. In order to focus on their core mission the United Way selected Prequel Solutions to fulfill many of their IT initiatives.



Company Overview

The United Way of Allegheny County is one of 1,400 local, independent United Ways across the country. Their goal is to create community impact by measurably improving the quality of people's lives. They do it by focusing on the Pittsburgh region's most critical needs and bringing together the right people and resources to meet those needs. In calendar year 2002, the agency raised over 39 million dollars ranking them as the fifth largest United Way in the country. In addition to Allegheny County, the United Way of Allegheny County provides operational support and assistance to other United Way agencies in western Pennsylvania.

Business Challenge

One of the keys to the United Way of Allegheny County's effectiveness is increasing efficiency so that more dollars go directly to address health and human service needs. The United Way of Allegheny County understands that technology is key to this success by reducing overhead. The United Way of Allegheny County is a leader among United Ways nationwide in creating solutions such as online pledging to streamline processes, thus reducing costs for both the United Way and the companies that conduct workplace campaigns.

Solution

Perhaps the United Way of Allegheny County president William J. Meyer said it best when referring to Prequel's IT services - "They have helped us learn our business in this new format." Prequel Solutions delivers a broad number of IT services to the United Way of Allegheny County...

Overview

Profile

The United Way of Allegheny County was responsible for raising over 39 million dollars in 2002 and administering the disbursement of those funds to over 1,000 health and human services programs.

Business Need

UWAC needed a technology partner that could undertake a number of diverse IT projects and allow them to focus on their core business goals.

Benefits

Prequel Solutions resources have been able to help UWAC reduce costs through our managed network offering, increase contributions by hosting an online fund raising application, and respond faster to their constituent agencies by creating a comprehensive financial reporting application .

Technology Services Provided

Complete data center hosting
Managed Desktop services
Application development services
24x7 call center user support

Collecting and disbursing funds to the various agencies that the United Way of Allegheny County supports can be a complex and time consuming operation. Prequel Solutions has helped UWAC design and develop a web-based reporting system that streamlines the process and provides near real-time information to constituent agencies. This project began with an intensive study to determine how financial information was processed within the organization and disseminated to constituent agencies. Based upon findings from that study, Prequel Solutions developed a recommendation for streamlining the reporting process by compiling financial data from a number of disparate legacy systems into a centralized reporting system. Once all of the data sources were identified, Prequel Solutions designed a relational database to store the information and a customized replication process to keep the database updated on a regular basis. Finally, a custom scheduling utility was developed that permits the United Way of Allegheny County to select individual reports, run them on a periodic basis, convert the information into a PDF or Excel format and distribute it to the constituent agency.

Benefits

For the United Way of Allegheny County, the technology services provided by Prequel Solutions have allowed them to improve efficiency and devote more time to focusing on their core mission. "I was impressed with Prequel Solutions' ability to bring us a complete solution package," says UWAC President William J. Meyer.

For More Information

For more information about Prequel Solutions call us at 724.820.1575

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